

## Critical Network Maintenance Notification

Dear Privileged Customer,

This is to notify that we will be conducting critical firewall maintenance activity on our Cloud server on **July 10th, 2018 (Tuesday)**. We anticipate that your RADSpa application will be inaccessible for 30 minutes between **6:30 pm to 7:00 pm IST**.

During this service window, your ability to access worklist, creating order, sending studies, assigning studies and viewing reports will be impacted. We understand that this may pose an inconvenience, but we have opted this maintenance window considering our customers spread across geographical area in different time-zones.

### Time Zones

**IST:** 06:30 PM to 07:00 PM

**CST:** 08:00 AM to 08:30 AM

**EST:** 09:00 AM to 09:30 AM

**PST:** 06:00 AM to 06:30 AM

Please accept our sincere apologies for any inconvenience that may result from the scheduled maintenance. We appreciate your cooperation, as well as for your understanding while we work to improve our services. If you have any questions about the scheduled maintenance, feel free to contact us at "[customer.support@teleradtech.com](mailto:customer.support@teleradtech.com)"

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